

Implementation and Engagement Specialist - Application Form Preview

About you

* indicates a required field

Hello! Thanks for taking the time to consider applying for this position.

You can download or review the position description here: <https://recruitment.smartygrants.co.uk/d/files/dlm/62e3e93df7f8788cae32e16f9e13bf06e5d5fb>

We want to make the process of applying as painless as possible, but we do want to ensure you are a human and that you have genuinely put some thought into your application. Hopefully this process will only take you 10 to 15 minutes.

You must apply using this form. Applications received via any other method will be discarded.

If you have any questions please email info@smartygrants.co.uk

Applicant *

Title	First Name	Last Name

Phone Number *

Email Address *

Must be an email address.

Where did you hear about this position?

- ☐ LinkedIn (general)
- ☐ LinkedIn (private message)
- ☐ Referred by a friend/contact
- ☐ Other:

What is your preferred working arrangement? *

- ☐ Full time
- ☐ Other:

If other, please explain preferred arrangements including contact days/hours

When could you start? *

Are you eligible to work in the United Kingdom? *

- ☐ Yes
- ☐ No
- ☐ It's complicated

Tell us more about your UK work rights:

Implementation and Engagement Specialist - Application Form Preview

Why do you want this job?

* indicates a required field

This role is within Our Community International, a UK subsidiary of an Australian socially-oriented business called Our Community. You'll be working within the SmartyGrants UK division.

We think Our Community is a pretty special place to work, not in a "we're better than everywhere else sort of way", but simply that we are guided by strong values and we want to make a genuine difference to the communities in which we work.

The [Our Community Manifesto](#) best captures what we are on about.

Tell us two things in the manifesto that stand out to you. *

Word count:

Must be no more than 50 words.

The [position description](#) explains the position we are trying to fill and the skills we are looking for in the successful applicant.

We don't think one person will tick all the boxes but we'd like you to explain why you think you'd be a good fit.

Tell us why you are the right person for this job. *

Word count:

Must be no more than 300 words.

We are particularly interested in your experience helping people get up and running on a new SaaS solution, and your knowledge of grants..

Some role-specific questions

* indicates a required field

This section of the form is designed to let you showcase your skills to us. We prefer you don't use AI. We're interested in your knowledge of the subject, rather than your knowledge of how to use AI.

Scenario 1

Implementation and Engagement Specialist - Application Form Preview

A funder runs one grant programme with two streams.

Applications for grants of less than £10,000 need one referee and no financial accounts. Grants of £10,000 and more need two referees, three years of accounts, and evidence of board approval.

Applicants often don't know which stream they're in until they've costed the project.

Describe how you'd set up the application form to handle this. *

Word count:

Must be no more than 250 words.

You don't need to know SmartyGrants. Describe the form logic in plain English. Think about the applicant experience as well as the information the funder needs.

Scenario 2

It's 4pm on a Thursday in London. A client emails to say their grant round opens to applicants on Monday morning and the assessment scoring isn't working the way they expected. Your UK Manager is representing us at a conference and is not likely to be contactable on Friday and the Melbourne support team is at a retreat - you're covering.

Write the email you'd send the client, and then tell us in a few lines what you'd do next. *

Word count:

Must be no more than 200 words.

A little about you

This role mixes implementation with sales support, stand duty at conferences, admin, and some early mornings or evenings.

Which part of this job most appeals to you, and why? Which part will you like least? *

Word count:

Must be no more than 100 words.

There's no correct answer. We like honest answers.

What have you done previously?

* indicates a required field

CV

Implementation and Engagement Specialist - Application

Form Preview

Please attach a copy of your CV *

Attach a file:

LinkedIn profile (optional)

Must be a URL.

Feel free to add a link to another site, if relevant

Referees

Please provide is with at least one and preferably two referees.

Note: We will not contact your referees without notifying you first.

Referee 1 *

Title

First Name

Last Name

Referee 1 Position *

Referee 1 Primary Phone Number *

Referee 1 Primary Email *

Must be an email address.

Referee 2

Title

First Name

Last Name

Referee 2 Position

Referee 2 Primary Phone Number

Referee 2 Primary Email

Must be an email address.

Final bits and pieces

Thank you

Thank you for taking the time to learn about us and fill out this application. We will be in contact as soon as we can. (You will definitely hear from us, in due course.)

If there is anything you would like to add please feel free to set it out below.

General comments / feedback (optional)

Implementation and Engagement Specialist - Application

Form Preview

Any other files you wish to attach (optional)

Attach a file: